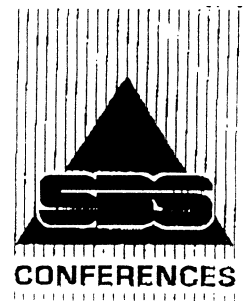


17 November 1999



**ATTENTION: Mr Roy Haynes  
Sight and Sound**

To fax No: 021 448 9026  
From fax No: 021 914 2890

Dear Roy

**SAFHE Conference – Club Mykonos, Langebaan  
10 – 12 November 1999**

I would like to thank Sight & Sound for the excellent service provided for us this month.

Our conference was a huge success and would not have been if it we had not been supported by David and his expertise.

The sound system at Mykonos was very poor and David had to work under immense pressure, especially on the first day as we had VIP speakers and the system kept playing up.

He worked from early morning till the evening, running between lecture theatres without any breaks, was always helpful, polite and friendly.

In the future we will continue to use your company without any hesitation.

Thank you David and Sight & Sound!

Kind regards

A handwritten signature in black ink, appearing to read 'Louise Hullock'.

Louise Hullock  
Conference Coordinator  
SBS Conferences  
Tel: 021 914 2888  
Fax: 021 914 2890

